



Tuesday 12th October 2004

To whom it may concern

Pamper Cleaning Services Ltd

The above named company has held the daily cleaning contract for St. John's, Smith Square since November 2002. We are a Grade I Listed building, which is one of London's premier Concert Halls. We have Concerts most evenings, including weekends, with varying artists, ensembles and large-scale orchestras. As a public building with an entertainment licence, we have to maintain a very high standard.

Pamper Cleaning are responsible for maintaining the cleanliness of the main Administration Office, the Dressing Room Area, all toilets, the Concert Hall and the Gallery outside of the opening hours (8am – 12 midnight). They have also provided quotes and carried out one-off jobs when necessary and supply the main consumables.

Throughout the period Pamper Cleaning have shown themselves to be a completely professional company maintaining the highest standards. The personnel are courteous and extremely flexible and adapt to fit with our ever-changing schedule at very short notice.

I have no hesitation in recommending Pamper Cleaning to any potential client. Please don't hesitate to contact me should you require any further information.

Yours faithfully,

Mrs Rachel Archer
House Manager

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