

21<sup>st</sup> June 2013

To whom it may concern,

Pamper Cleaning have been our preferred cleaning company since June 2011.

Our cleaning contract with them includes regular office, kitchen and toilet cleaning Monday to Friday. They are very flexible, are understanding of our business requirements and as such they work after hours.

Pamper additionally supply our toiletries and consumable products and were instrumental in us choosing the products and fittings [Air fresheners Etc.] to work with our office design

For any additional out of contract tasks I.E. Internal window cleaning / carpet cleaning / deep cleans after building work they always quote quickly and offer practical advice.

They went on to carry out a number of these works including weekend emergency cleaning at only a few hours' notice all of which were performed to their normal high standards

We have always found the cleaning to be of a very high calibre, meeting and often exceeding their contract and our expectations.

There has never been cause to complain and I've found the Pamper team always to be friendly and proficient in all they do.

I have an excellent working relationship with the contract care team who are constantly available and rapid in their response to any enquiry.

Pamper work in partnership with us. Their rates are competitive and we've always felt we received value for money

We would have no hesitation in recommending Pamper cleaning company, please don't hesitate to contact me if you wish to discuss further

Yours,



M.D Wills  
Operations

London office:  
145 Cannon Street  
London, EC4N 5BP, UK  
T: +44 (0) 2076 482050  
F: +44 (0) 2076 482051  
E: info@bcsplc.com

Registered office:  
Ground Floor, Churchgate  
Peterborough, PE1 1TT, UK  
T: +44 (0) 1733 559999  
F: +44 (0) 1733 568012  
E: info@bcsplc.com

[www.bcsconsulting.com](http://www.bcsconsulting.com)

Registration No: 4848374 VAT No: 864426900